

5.3 Guidelines for Indian Government Websites (GIGW) is followed (released in February 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Public Grievance and Pensions, Govt of India)

- ✓ GIGW Guideline followed in AWEIL Website.

5.4 Grievance Redressal Mechanism: -

- ✓ Each unit of AWEIL and Headquarters has a Grievance Redressal Officer. Further monthly meeting with representative from Union/Association members are being conducted under the Chairmanship of Executive Director. Works Committee is fully functional as per the Factory Act. APEX Level IR committee is functional at AWEILHQ Level.